

STEER HEALTH

6 Ways to Enhance Your Patient Experience

1.

Before the Appointment

Prior to Patient Visit

- Self Scheduling - Consult Requests
- Patient Registration - Intake process including Eligibility Check & CoPay
- Appointment Reminders

2.

On the Day of The Appointment

Standardizing preventative care

- Kiosk Based Check-Ins
- Preventative Care, CCM and RPM Enrollments
- Virtual Waiting Rooms & Telemedicine

3.

InBetween Appointments

Virtual Care for Medicare Pts

- Virtual Check-Ins
- CCM & RPM Delivery
- Preventative Care Reminders & 2-WAY SMS

4.

Post Appointment

Provider Ratings and Pt Satisfaction

- Patient Satisfaction Surveys
- RPM and CCM Claim preparation and submission
- Pt Balance collection/ Mobile & Web Pay

5.

Campaigns

On Demand Health Campaigns

- Recall Notices
- Patient Education on New Programs
- Marketing campaigns

6.

Care Coordination

Case Manager tools

- Remote Vitals Collection
- Integrated VOIP and Video care delivery
- Patient Triaging and Referral management